

AI Terms

Updated November 2025

The Services offer features and capabilities that utilize artificial intelligence, machine learning, or similar technologies (the “**AI Features**”). Customer may request deactivation of AI Features at any time by providing written notice to Company. As of the Effective Date, the AI Features are powered by Azure OpenAI. Customer may submit Customer Data (including in the form of prompts or queries) to the AI Features (“**Inputs**”) and receive content or data that is generated by the AI Features based on the Inputs (“**Outputs**”). Company may not use any Inputs, Outputs or Customer Data to train or otherwise improve the AI Features or any part thereof, without the prior written consent of Customer. Customer will review and comply with the Microsoft Enterprise AI Services Code of Conduct applicable to its use of the AI Features, as updated from time to time (“**Third-Party Terms**”). Such Third Party Terms are incorporated into these AI Terms by reference and accessible at <https://learn.microsoft.com/en-us/legal/ai-code-of-conduct>.

Customer retains all right, title and interest (including all intellectual property rights) in and to any Inputs or Outputs. Inputs and Outputs are deemed to be Customer Data, subject to these AI Terms. Customer acknowledges that Outputs provided to Customer may be similar or identical to Outputs independently provided by Company to other customers. Outputs are generated through machine learning processes and are not tested, verified, endorsed or guaranteed to be accurate, complete or current by Company. Customer should independently review and verify all Outputs as to appropriateness for any or all Customer use cases or applications. Due to the nature of the AI Features, Company does not represent or warrant that (a) any Outputs do not incorporate or reflect third-party content or materials or (b) any Outputs will not infringe third-party intellectual property rights.

The warranty disclaimers and limitations of liability in the Agreement applicable to the Services apply to the AI Features. Notwithstanding anything to the contrary in the Agreement, Company may modify or update these AI Terms from time to time by providing Customer with reasonable notice prior to the effective date of the changes, either by emailing the email address associated with Customer’s account or by notification through the Services. Customer’s continued use of the AI Features after any change to these AI Terms becomes effective constitutes Customer’s acceptance of the new AI Terms.